



# 11th INTERNATIONAL QUALITATIVE RESEARCH CONFERENCE (IQRC)

# 2023

## Positioning Critical Lenses in Qualitative Research

## Keynote Speakers

**Prof Dr John W. Creswell**  
Professor  
University of Michigan



**Dr Martin Christensen**  
Director, Interdisciplinary  
Centre for Qualitative Research  
The Hong Kong Polytechnic University



**Dr Chong Su Li**  
President, QRAM  
Senior Lecturer,  
Universiti Teknologi PETRONAS



DoubleTree by Hilton,  
Putrajaya Lakeside,  
Malaysia



Preconference workshop  
23 Nov 2023

Fees: RM450-RM600/pax

Conference

24-25 Nov 2023

Fees: RM750-RM1000/pax



Qualitative Research Association of Malaysia

Interdisciplinary Centre for  
Qualitative Research  
跨學科質性研究合作中心



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Theme

# Positioning Critical Lenses in Qualitative Research

*Research methodologies of qualitative inquiry have continued to evolve because of its self-perpetuating critical evaluation to arrive at authentic and trustworthy representations of participants' voices. This is necessary for qualitative research methodology to stay relevant as a research paradigm especially as contexts surrounding its social actors are in constant flux. Qualitative researchers need to take with them the principles underpinning axiology and fully acknowledge the paradigms of knowledge construction in their findings. Only then, can they fulfil their responsibility of connecting participants' voices to relevant stakeholders in society. Therefore, to further understand our complex society, qualitative researchers require new perspectives to constantly challenge norms and familiar thinking. In the 11th International Qualitative Research Conference (2023), a re-emphasis on the importance of critical examination of qualitative methodologies will be placed front and centre. Questions about how qualitative researchers should position critical lenses in everchanging human contexts will be raised and discussed. With this critical evaluation, we hope to position qualitative research in its rightful place in scientific discourse so as to contribute to a just and balanced society.*

# Conference programme

24th November 2023 - Day 1

Time	Agenda			
8.00am – 9.00am	Registration Entrance - Kenyir Grand Ballroom			
9.00am – 9.15am	Welcoming address: Dr Chong Su Li, QRAM President Kenyir Grand Ballroom			
9.15am – 10.15am	Keynote 1: Professor Dr John W Creswell Kenyir Grand Ballroom			
10.15am – 11.15am	Parallel sessions - Session A			
	A1. Chair: Prof Dr Mohd Shahrim Abd Karim Theme: Phenomenology	A2. Chair: Dr Adura Ahmad Theme: Systematic Review/ Meta analysis	A3. Chair: Datin Dr Ng Soo Boon Theme: Qualitative design in healthcare	A4. Chair: Dr Nur Sofurah Mohd Faiz Theme: Qualitative design in gender studies
	Kenyir Grand Ballroom	Chini 1	Chini 2	Chini 4
	Tan Woei Ling Understanding the Lived and Coping Among End-Stage Kidney Failure Patients on Haemodialysis Treatment: Are we Ready?	Maryati Mohd Yusof A Critical Evaluation of Systematic Review Design for Qualitative Research	Sivakumari Supramaniam Green Tourism Practices in the Hospitality Industry: A Study of Mid to Luxury Hotels	Chua Shu Cean An Inquiry into the Lives of Queer Chinese Malaysians: The Quest for Queer Space and Identity Reconciliation
	Steffi Tan Resilience in University Teachers during COVID-19 Pandemic: An Interpretative Phenomenological Perspectives	Ahmed Mohamed Authentic Leadership in Education: A Meta Synthesis	Rachel Lua Transformative Learning Through Leisure International Tourism in the Post-pandemic Context	Tang Qing Qing Reimagining Femininity; Exploring the 'Barbie Effect' on Perspectives of Women in Contemporary China
	Nek Mah Basri Community Adoption of a Low-carbon Lifestyle Programme in Kuala Lumpur	Mila Nu Nu Healthcare Perspective on Environmental Pollution Hazards and Health: Qualitative Evidence Synthesis	KittyYeun Han MO Quality Transition Strategies Facilitating the Transition From Teenage to Adulthood for Persons with Intellectual Disabilities and their Family Carers	-
11.15am - 11.45am	Refreshments/ Sponsors/ Networking Ballroom Foyer		Statworks Chini 4	

# Conference programme

24th November 2023 - Day 1

Time	Agenda			
11.45am – 12.45pm	Parallel sessions - Session B			
	B1. Chair: Prof Dr Geetha Subramaniam Theme: Phenomenology	B2. Chair: Assoc. Prof Dr Jeffrey Yee Theme: Data collection	B3. Chair: Prof Dr Khatijah Lim Abdullah Theme: Qualitative design in healthcare	B4. Chair: Dr Nur Sofurah Mohd Faiz Theme: Qualitative design in education
	Kenyir Grand Ballroom	Chini 1	Chini 2	Chini 4
	Anindita Paul  Mixed Method Research in the Critical Realist Paradigm: Applying Case Study and Descriptive Statistics to Inquire into Teleworkers' ICT Use in the Home Setting	Wong Kai Yan  Focus Group Discussion on Psycho-physical Training, Physical Training and Psychological Training among Malaysian University Students' Attitudes	Ke Ma  An Integrated Framework for Risk Evaluation of COVID-19 Vaccinations: A Qualitative Study in Hong Kong	Zhao Wei  The Experience of Acculturative Stress among Chinese International Students Studying in Malaysian Universities
	Li Ruihua  An Interpretative Phenomenological Analysis of Help Seeking Behaviour among First Generation College Students: Understanding Challenges and Pathways to Success	Nurul Atira Khairul Anhar  Using Document Phenomenology to Investigate Academic Failure among First-year Malaysian Medical Students	Praveen Kumar  Barriers to Contraceptive Methods Uptake among Married Women in Rural India: A Qualitative Study	Sangeeth Ramalingam  Exploring ESL tertiary learners' Learner-to-Content Interaction in a Blended Environment Through Qualitative Lens
	Yaqin Zhou  No Medication Means No HIV Diagnosis: Exploring Anti-retroviral Therapy Initiation Decision-making among HIV/AIDS Patients in Huanan, China	Cordelia Mason  Exploring Biases in Narrative Construction through Story-telling	Logeswary A/P Krisnan  Use of AI Tools for Diabetes Care : Exploring Patient Attitude and Perspective	Sheilla Omar Lim  Balancing Work and Family Life for Parents with Special Needs Children

# Conference programme

## 24th November 2023 - Day 1 (cont'd)

Time	Agenda			
12.45pm – 2.30pm	Lunch/ Networking Makan Kitchen			
2.30pm – 3.30pm	Keynote 2: Dr Chong Su Li Kenyar Grand Ballroom			
3.30pm – 5.10pm	Parallel sessions - Session C			
	C1. Chair: Dr Irmis Zarina Ismail Theme: Critical theory	C2. Chair: Assoc Prof Dr Jeffrey Yee Theme: Case study	C3. Chair: Prof Dr Geetha Subramaniam Theme: Qualitative design in healthcare	C4. Chair: Datin Dr Ng Soo Boon Theme: Qualitative design in education
	Kenyar Grand Ballroom	Chini 1	Chini 2	Chini 4
	Kimburley Choy Voicing Women's Experience: A Feministic Hypermedia Approach	Li Jinqiu Not One Less: A Narrative Case Study	Ram Prakash Experiences of Caregivers in De-addiction Centres in Western Maharashtra, India	Malini Devi Parameswaran Facilitators that Influence Teachers' Knowledge Construction of Classroom-based Assessment Practices in Malaysia
	Chan Kit Wa, Anita Critical Reflections on Interviewing and Representing Adopted Children's Perspectives on Family Experiences	Xie Cheng Early Music Education Practices among Pre-school Teachers in Shanxi China: A Multiple Case Study	Rafidah Bahari Qualitative Survey on Factors Affecting First-year Medical Students' Performance during COVID -19 Pandemic	Aimi Nadiah Unveiling Satisfaction Level of Home-based Learning During COVID-19 Pandemic: An In-depth Online Interview
	Rui Niu A Phenomenological Study on Job Quality of Skilled GIG Worker	Li Jiao Exploring the Emotions of EFL Learners: A Multiple Case Study in a Higher Vocational College in Yiwu, China	Sharifah Najwa Syed Mohamad Challenges Faced by Hospices in Delivery of Community-Based Palliative Care: A Preliminary Study	Sharifah Milda Amirul The Transformative Role of Teachers: Shaping the Future Talent of the Nation
	Hong Zeng Call Me GBA Brothers: The Evolution of a Political Neologism through Reality Television and Social Media	CC Hoh A Job Demands Resources Model for Working from Home: Malaysian Female Workers' Experiences	Maryam Gharib Qualitative Analysis of Health Care Frauds: Uncovering Healthcare Process	Nurul Atiah Ilyia binti Mohd Ariff Krishnan Motivations and Implications of Higher Education Students Engaging in Sustainability Initiatives: A Beach-Cleaning Project
	Muhammad Afif Fathullah Reflection on Applying Semi-structured Interview in a Delphi First Round	Hooi Chee Mei Importance of Meta-discourse Forms in COVID-19 Malaysian News	Mohd Fazrul Abd Rahim New Generation in Workplace: Are we Ready?	Budour Ahmed Alfarsi Online Learning Satisfaction: A Pilot Study

# Conference programme

## 24th November 2023 - Day 1 (cont'd)

Time	Agenda
5.10pm – 6.00pm	Hi-Tea/ Awards Reception/ Networking Kenyir Grand Ballroom

# Conference programme

25th November 2023 (Day 2)

Time	Agenda			
8.15am – 9.55am	Parallel sessions - Session D			
	D1. Chair: Dr Irmī Zarina Ismail Theme: Phenomenology	D2. Chair: Dr Balvinder Kaur Kler Theme: Data analysis	D3. Chair: Assoc Prof Dr Jeffrey Yee Theme: Qualitative design in industry	D4. Chair: Prof Dr Mohd Shahrim Abd Karim Theme: Qualitative designs
	Kenyir Grand Ballroom	Chini 1	Chini 2	Chini 4
	Azral Mazlan Paradox of Plenty: Designing and Conducting a Qualitative Research Design to Explain the Existence of Resource-rich Low Income	Sally Anne Param Navigating towards new approaches: The attempt to measure the significance of urban youth aspirations in Malaysia	Li Lok Yee To Better Understand the Lived Experiences of Psychiatric Nurses of Workplace Violence from Patients in Psychiatric Units in Hong Kong	Nur Faraheen Abd Rahman Clinical Placements and its Influence on Clinical Reasoning Teaching and Learning in Primary Care Medical Education: A Four-phase Approach
	Mahadirin Hj Ahmad Phenomenological Research: Practice and Challenges	Hanaa Samaha A Cardiff Grammar Analysis of Mental Processes in Modern Standard Arabic	Liang Mengjia Exploring the Potential Roles of Food Videos on TikTok to Develop Culinary Destination Image in Changsha City, China	Fatimah Ahmad Fauzi Sequential Mixed-methods Exploration among Aggressive Secondary School Students
	Narina A.Samah Examining Epistemic Cognition During Teaching Experience among Malaysian Pre-service Teachers	Nor Liza Ali Language Management Theory in Case Study Research Design	Lau Chi Sing Psychiatric Nurses' perception on Service Users Experience of Involuntary Admission in Psychiatric Hospital Setting of Hong Kong	Mining Liang The Lived Experience of Secondary School Teachers in Supporting Students with Mental Health Issue: A Descriptive Phenomenological Study
	Anisah Zainab Musa Exploring Former Young Male Prisoners' Self-growth in Managing Challenges	Ong Shyi Nian Orthographic and Phonological Integration of Malay Words of the <i>Pantuns</i> in the <i>Dondang Sayang</i>	Mushera Bibi Ambaras Khan/Ida Madeiha Toxic Work Condition and Effect of Mental health in Malaysia: Evidence from Patients and Caretakers	Nadine Hayudini Nograles Piloting an Approach to Agenda Structure in Student-led Meetings within Various Programmes in Newcastle University Medicine Malaysia (NUMed)
	Hadijah Jaffri Exploring Comics as a Tool of Authentic Assessment	Qiule Li Presupposition Triggers in Chinese Phone Scam Conversations	Fadhilah Fatnin Asri Afendi Qualitative Research: Employer Branding Influences on Recruitment Outcomes	–

# Conference programme

## 25th November 2023 - Day 2 (cont'd)

Time	Agenda			
9.55am - 10.20am	Refreshments/ Sponsors/ Networking Ballroom Foyer		Statworks Chini 4	
10.20am – 12.00pm	Parallel sessions - Session E			
	E1. Chair: Dr Adura Ahmad Theme: Reflexivity/ reflection	E2. Chair: Dr Irmī Zarina Ismail Theme: Narrative analysis	E3. Chair: Prof Dr Khatijah Lim Abdullah Theme: Qualitative design in healthcare	E4. Chair: Dr Nur Sofurah Mohd Faiz Theme: Issues in qualitative research
	Kenyir Grand Ballroom	Chini 1	Chini 2	Chini 4
	Crystal Kwan  Conducting Life History Interviews with Older Adults with Lived Experiences of Poverty: Reflections from Millennial and Gen Z	Low Man Chung  Flourishing through Work Intensification: A Qualitative Inquiry into Lived-experience of Academic Staff in Public Research Universities	Nur Shahirah Mohd Yasin  Investigation into Educational Content in Developing an Interactive Multimedia- based Application for Type-II Diabetes Mellites	Christine Walsh  Using Qualitative Photovoice Interviews to Discover the role of Biophilia for Older Homeless Shelter Residents
	Ng Joo Hou  Lived Experiences of Discipleship among Malaysian Christians in the Collectivistic Culture	Loshni Nair  A Qualitative Method for Critical Narrative Research	Siti Sabrina Kamarudin  From Isolation to Empowerment: A Qualitative Exploration of Maternal Postpartum Depression Experiences and their Mental Needs for Postpartum Mental Healthcare	Nurliyana Ismail  Into the unknown: Do preschool teachers know the ABC of CEFR?
	Chia Chi Kuan  Researcher Reflexivity and Stakeholders' Feedback within Charmaz Grounded Theory Approach	Mohd Syarin Aman Ahmad Fuat  Enhancing Income Generation through Domestic Repeat Visitors' Savouring Experience at Homestay Programme in Malaysia	Siti Maisara Amir  The perception and Acceptability of Human Papillomavirus DNA Self-sampling Test: A Qualitative Study	Rachel Decruz  Questioning Questioners: Interviewing Legal Professionals
	Al Karim Dato  Researching the Margins: Qualitative Research as Praxis Aesthetics for Social Justice	Zhang Xin  Enhancing Brand Development Strategies for Fitness Apps in Social Media: A Case Study of 'Keep'	Mamatha Shivananda Pai  Addressing Healthcare Disparity: Exploring Needs of LGBTQIA+	Isayku Hassan  Analysis of Sources and Channels of Disinformation Reported by Electronic Newspaper in Malaysia
	Risky Harisa Haslan  Reflexivity: Doing Qualitative Research on Individuals with Attention Deficit Hyperactivity Disorder (ADHD)	Mohd Nur Syufaat Jamiran  Intrusiveness in Observation: Catching the Intangible Elements	Nurul Athirah Naserrudin  Seeing 'monkey' Malaria through the eye of Communities at risk at Kudat, Sabah	Nurshaidah Mohamad Sari  Experience and Impact of Interviewer-interviewee Power Relationship

# Conference programme

## 25th November 2023 - Day 2 (cont'd)

Time	Agenda
12.00pm – 1.00pm	Keynote 3: Dr Martin Christensen Kenyir Grand Ballroom
1.00pm – 2.30pm	Lunch/ Networking Makan Kitchen

## Abstract

### Balancing Work and Family Life for Parents with Special Needs Children

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Faculty of Cognitive Sciences and Human Development,  
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Past studies reported that working parents with special needs children are understudied and experience more challenges. They sought ways to prioritise family over work and avoid long hours, but they received limited support that helped them cope with responsibilities. No doubt, various family-friendly policies such as childcare assistance and parental leave were aggressively introduced by organisations but may not suit them due to intense care and more long-term minding needed than other parents. The objectives of this study are to explore: (1) these parents' perceptions of work-life balance experiences and the issues and challenges in navigating their daily hassles to ensure a feasible work and family, and (2) identify the various influences of parental gender role on raising children with special needs and the social convoy that best support them in their relationships with coworkers, families, and communities. In this descriptive qualitative study, thematic analysis was conducted on data collected during semi-structured, face-to-face interviews. Twelve (12) working parents of children with special needs in Sarawak were recruited using purposive sampling. The findings from the study show how working parents juggle their commitments to their families, careers, and self-care, and how parental gender role and social convoy affect their work-life balance. The findings also demonstrate that this group struggles with a myriad of work and non-work obligations while caring for themselves, parental gender roles, and the exact social convoy that they identify with and receive help from. The findings help to deeply understand the actions they take to overcome obstacles and cope in challenging and difficult situations. From a practical perspective, this study propels researchers to disseminate a comprehensive framework to practitioners as a form of direction in developing and improving work-family practices, and policies, and forming company laws in government and private organisations.

**Keywords:** Work-life balance, social convoy, gender role, parents with special needs children.

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