ATTITUDE TOWARDS ADVERTISING AMONG YOUNG ADULTS: A COMPARATIVE STUDY BY ETHNICITY

Hiram Ting
Universiti Malaysia Sarawak

Ernest Cyril de Run
Universiti Malaysia Sarawak

Teck-Weng Jee
Swinburne University of Technology

ABSTRACT

The purpose of this study is to determine the attitude of young adults towards advertising from the perspective of ethnicity. Specifically, it seeks to find out how young adults from the Iban, Chinese and Malay communities perceive advertising so as to understand the implication of ethnicity and culture on the subject matter. A seven-factor belief model is adopted to decompose the theory of reasoned action. As such, it provides theoretical basis to explain similarities and differences of beliefs and attitude towards advertising across the three ethnic groups. Given its quantitative stance, a questionnaire-based survey was administered at universities. 316 out of 400 copies were then collected for analyses. The findings show that despite cultural differences embedded in ethnicity, beliefs and attitude of the three ethnic groups towards advertising are found largely to be similar. They can only be set apart by the effect of beliefs on the formation of attitude towards advertising. Implications and future studies are provided.

Keywords: Advertising; Attitude; Belief; Culture; Ethnic; Young Adults.

1. INTRODUCTION

Advertising by nature is a socio-cultural phenomenon (Wang & Sun, 2010). While it is commonly known to play a key role in economic development, it also stimulates societal activities, and affects even the manner people live (Pollay & Mittal, 1993; Wang, et al., 2009). Given the rapid development of digital technology, younger generations are becoming more exposed to advertisement than those who were of the same age a decade ago (Purosothuman, 2008; Tai, 2007). Information computerization, especially seen in the Internet and social media, is believed to have accelerated the shaping of modern society (Kluver, 2000). As a result the ways they receive and convey messages, and develop relationships have changed drastically in recent years (Syrett & Lammiman, 2004). This makes the understanding of young consumers’ view about advertising more intricate but, at the same time, essential than ever before.