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Abstract Book for the International Conference on Ethics and Professionalism (ICEP)

1st December

9.00-10.00: Opening Session

1) Welcoming Words

Assoc. Prof. Dr. Latifah Amin
ICEP Chairperson, Centre for General Studies,
Universiti Kebangsaan Malaysia.

2) Welcoming Words

Prof. Dr. Darryl Macer
ICEP Joint Chairperson, Regional Adviser, the
Regional Unit for Social and Human Sciences in Asia
and the Pacific (RUSHSAP), UNESCO Bangkok.

**3) Opening Words by the Honourable Vice
Chancellor, Universiti Kebangsaan Malaysia**

Tan Sri Prof. Dato' Dr. Sharifah Hapsah Syed Hasan
Shahabudin

10.00-10.30: Morning Tea Break

Sustainable Science, Technology & Society

1– 2 December 2010

Organised by the Centre for General
Studies of Universiti Kebangsaan
Malaysia (UKM), and the Regional Unit
for Social and Human Sciences in Asia
and the Pacific (RUSHSAP), UNESCO
Bangkok.

**Venue: Equatorial Hotel,
Bangi-Putrajaya Malaysia**

corporate which are supported by their own factors. They influence the effectiveness of FM in high rise office buildings. Business entity loses dynamic, quality workers and profit are the components of corporate factors. The objective of this paper is to highlight the correlation between the factors involved. This paper presents the finding of seven (7) high rise office buildings in Klang Valley, Malaysia on FM issues. Top management and operational management personnel were interviewed for their immediate views and responses using standard questionnaire survey. A statistical analysis based on the Pearson correlation was used to identify the correlation for each corporate factors and ethical knowledge. As a result, ethical knowledge has a positive correlation with the corporate factors. The correlation coefficient (r-value) shows that there was a strong relationship between corporate factors and ethical knowledge. In other words, if the ethical knowledge had fully been integrated and be the first priority with corporate factors in FM, then it will be an effective FM in high rise office building.

Keywords: Facilities management, knowledge, corporate, office high rise building

PS 2 (T 3-3): The Role of Residential Colleges in Nurturing Professional Ethics among University Students: Prospects and Challenges

¹Amilah Awang Abd Rahman, and ²Abdul Bari bin Awang

¹Assistant Professor the Department of Usuluddin and Comparative Religion, KIRKHS, IIUM, and Principal of Mahallah Asiah, IIUM, and ²Assistant Professor, the Department of Fiqh and UsulFiqh, KIRKHS, IIUM, and Principal of Mahallah Uthman, Gombak Campus IIUM.

Tertiary or university level is the highest level of education before a person embarking on his/her career life. The expectations have always been high towards university to mould students' good personalities. This is mainly to ensure that the graduates are capable of handling obstacles and challenges in their real life. In normal circumstances, the role of residential colleges in shaping students behavior is not much highlighted. This paper explores the potential role of residential colleges in a university especially in inculcating organizational behaviour among students. This study employs qualitative method mainly through library research and interview sessions with relevant parties who are directly involved in the administration of colleges at public universities. Several cases were studied, and the findings are used to illustrate and explain the actual scenario. The study found that residential colleges have many opportunities to educate students in the respect of professional ethics. Colleges provide favourable environment to appropriately inculcating balance in students' development including towards organizational behavior throughout their years of study. The efforts can be divided into two categories: On the level of

inner self which can be further divided into awareness, self-reflection and conviction, and on the level of practicality. The students will value the spirit of mutual respect and social responsibility throughout their dealing with college office staff. These values, even though may be seen as simple, are indeed, invaluable and important for their future experience in the society. Several challenges to such role are also identified which can be divided into two aspects: Students and university.

PS 2 (T 3-4): Emotional Intelligence and Organisational Ethical Climate in Collective Communities: A Study in a Borneo-Malaysian Public Service Organisation.

Mai Ishak, and Ross Azura Zahit

Department of Cognitive Science, Universiti Malaysia Sarawak, 94300 Kota Samarahan, Sarawak, Malaysia, imaisumi@fcs.unimas.my

The paper explores the role of emotional intelligence in nine (work) ethical climate types (self-interest, company profit, efficiency, friendship, team interest, social responsibility, personal morality, company rules and procedures, and laws and professional codes). Schutte's Self-Report Emotional intelligence Inventory (SSRI) and Victor & Cullen's Work Ethical Climate Questionnaire (ECQ) were administered to 63 employees in 2 service-oriented departments in a public service organization in Borneo Malaysia. Findings were described in Schutte 4 dimensions of emotional intelligence and Victor & Cullen typology of ethical climate. EQ was found to be instrumental in matters that require ethical judgement at individual and organizational loci of analysis, where respondents who reflected better emotional intelligence expressed stronger awareness of ethical elements at individual level (lacks of self interest, sense of friendship, personal moral emphasis) and organizational level (importance of company profit, team spirit, and rules & procedures). It was also found emotional intelligence largely influenced judgement at egoism-based (lacks self interest, company profit) and benevolence-based (friendship and team spirit) work ethics decisions. EQ was however not found to play any role in the moral judgement of ethical matters at the universal level of values or those that involve principled criterions. The findings suggest that emotional intelligence competence, particularly the skills of perceiving and recognising emotions of self and others', is instrumental for work ethics to be fully embraced in this particular Borneo organisation. Explanation on what could account for this nature in the context of the developing Borneo organisation is provided in this paper.

PS 2 (T 3-5): Discrimination towards Disabled People: A Reality that Need to be addressed

Zakaria Osman

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