



Faculty of Computer Science and Information Technology

SMART ROUTING FOR SOLID WASTE COLLECTION

NGIAM JOHN TZE

Bachelor of Computer Science with Honours

(Software Engineering)

2023

SMART ROUTING FOR SOLID WASTE COLLECTION

NGIAM JOHN TZE

This project is submitted in partial fulfillment of the
requirements for the degree of Bachelor of Computer Science with Honours
(Software Engineering)

Faculty of Computer Science and Information Technology

UNIVERSITI MALAYSIA SARAWAK

2023

LALUAN PINTAR UNTUK PENGUMPULAN SISA PEPEJAL

NGIAM JOHN TZE

Projek ini merupakan salah satu keperluan untuk
Ijazah Sarjana Muda Sains Komputer dengan Kepujian
(Kejuruteraan Perisian)

Fakulti Sains Komputer dan Teknologi Maklumat

UNIVERSITI MALAYSIA SARAWAK

2023

UNIVERSITI MALAYSIA SARAWAK

THESIS STATUS ENDORSEMENT FORM

TITLE Smart Routing for Solid Waste Collection

ACADEMIC SESSION: 2022/2023

NGIAM JOHN TZE
(CAPITAL LETTERS)

hereby agree that this Thesis* shall be kept at the Centre for Academic Information Services, Universiti Malaysia Sarawak, subject to the following terms and conditions:

- 1. The Thesis is solely owned by Universiti Malaysia Sarawak
2. The Centre for Academic Information Services is given full rights to produce copies for educational purposes only
3. The Centre for Academic Information Services is given full rights to do digitization in order to develop local content database
4. The Centre for Academic Information Services is given full rights to produce copies of this Thesis as part of its exchange item program between Higher Learning Institutions [or for the purpose of interlibrary loan between HLI]
5. ** Please tick (✓)

Form with checkboxes for CONFIDENTIAL, RESTRICTED, and UNRESTRICTED, each with a brief description of the classification level.

John Ngiam
(AUTHOR'S SIGNATURE)

Validated by
SUPERVISOR SIGNATURE
Faculty of Computer Science & Information Technology
Universiti Malaysia Sarawak
94300 Kota Samarahan

Permanent Address
256, Lot 948, Jalan Stakan
Kota Sentosa, 94300 Kuching
Sarawak, Malaysia

Date: 22 July 2023 Date: 24/07/2023

Note * Thesis refers to PhD, Master, and Bachelor Degree
** For Confidential or Restricted materials, please attach relevant documents from relevant organizations / authorities

DECLARATION

I hereby declare that this project is my original work. I have not copied from any other student's work or from any other sources except where due reference or acknowledgement is not made explicitly in the text, nor has any part had been written for me by another person.

John Ngiam

.....

(NGIAM JOHN TZE)

24 JAN 2023

Matric No: 72815

ACKNOWLEDGEMENT

I would like to extend my sincere gratitude to my supervisor, Associate Professor Dr. Johari bin Abdullah, who has provided invaluable assistance, guidance, and advice throughout the development of this project. His expertise and support have been instrumental in helping me to complete my work. Additionally, I would also like to thank my examiner, Ts. Hj. Ahmad Hadinata Fauzi, for his valuable comments and suggestions that have helped to improve the quality of my project.

Furthermore, I would also like to acknowledge the help provided by Prof. Dr Wang Yin Chai, the final year project coordinator, who has given me the necessary information and guidance to complete my final year project. In addition, I would like to thank all my friends and classmates who have supported me and provided me with the information needed to finish this project.

Finally, I am especially grateful to my parents and siblings for their unwavering support and encouragement. Their love and encouragement have given me the strength and motivation to complete this project. Without their help, this project would not have been possible.

ABSTRACT

This project aims to design and develop a route optimization and decision support system for solid waste collection in Malaysia. The problem of waste management in Malaysia has become increasingly complex due to an increase in waste generation and insufficient technology, manpower, and facilities. The current method of waste collection, used by both private and government agencies, is to conduct a real-time study of citizens' habits and movements before formulating a route plan. However, this method has proven to be inefficient and costly due to weak scheduling, inadequate road networks, a lack of advanced technologies, and poor routing. The proposed solution is to implement a route optimization algorithm to predict the probability of each feasible route for the garbage truck collection. The algorithm will take into account factors such as the capacity and power of the truck, and the workload assigned to the crew. The algorithm will be evaluated through simulations and field testing in a residential area in Kuching. The results of the evaluation will be used to design and develop a web-based application for route management, which will be made available to waste collection companies and garbage truck drivers. Based on the chosen methodology, details requirement analysis, system design, database design, and wireframe for proposed system have also been completed, and will be used to develop the system in the next phase. The implementation phase involves detailed requirement analysis, system design, database design, and wireframe creation. The system will provide waste collection companies and garbage truck drivers with a user-friendly platform for optimizing routes. Testing is conducted to validate the functionality and performance of the system. Finally, the conclusion highlights the accomplishments of the project, including the successful development of the route optimization algorithm and the web-based application. Limitations and constraints are identified, such as data availability and hardware limitations, which suggest areas for future work. Overall, this project contributes to improving waste collection operations in Malaysia, but further enhancements and advancements are needed to address the identified limitations and constraints.

ABSTRAK

Projek ini bertujuan untuk merancang dan membangunkan sistem optimasi laluan dan sokongan keputusan untuk pengumpulan sisa pepejal di Malaysia. Masalah pengurusan sisa pepejal di Malaysia semakin kompleks disebabkan peningkatan jumlah sisa pepejal yang dihasilkan dan kekurangan teknologi, tenaga manusia, dan kemudahan yang mencukupi. Kaedah pengumpulan sisa pepejal semasa, digunakan oleh agensi swasta dan kerajaan, adalah dengan melakukan kajian masa nyata terhadap tabiat dan pergerakan warga sebelum merancang pelan laluan. Walau bagaimanapun, kaedah ini terbukti tidak efisien dan mahal disebabkan penjadualan yang lemah, rangkaian jalan yang tidak mencukupi, kekurangan teknologi canggih, dan pemilihan laluan yang tidak baik. Cadangan penyelesaian adalah untuk melaksanakan algoritma optimasi laluan untuk meramalkan kebarangkalian setiap laluan yang memungkinkan bagi pengumpulan trak sampah. Algoritma ini akan mengambil kira faktor seperti kapasiti dan kuasa trak, dan beban kerja yang ditugaskan kepada kru. Algoritma ini akan dinilai melalui simulasi dan ujian lapangan di kawasan perumahan di Kuching. Keputusan penilaian akan digunakan untuk merancang dan membangunkan aplikasi berdasarkan web untuk pengurusan laluan, yang akan diberikan kepada syarikat pengumpulan sisa pepejal dan pemandu trak sampah. Berdasarkan metodologi yang dipilih, analisis keperluan terperinci, reka bentuk sistem, reka bentuk pangkalan data, dan wireframe untuk sistem yang dicadangkan juga telah selesai, dan akan digunakan untuk membangunkan sistem dalam fasa seterusnya. Fasa pelaksanaan melibatkan analisis keperluan terperinci, reka bentuk sistem, reka bentuk pangkalan data, dan pembuatan wireframe. Sistem ini akan menyediakan platform mesra pengguna kepada syarikat pengumpulan sisa pepejal dan pemandu trak sampah untuk mengoptimalkan laluan. Ujian dilakukan untuk mengesahkan fungsi dan prestasi sistem. Akhirnya, kesimpulan menekankan pencapaian projek, termasuk pembangunan berjaya algoritma optimasi laluan dan aplikasi berdasarkan web. Kelemahan dan batasan dikenal pasti, seperti ketersediaan data dan had peranti keras, yang menunjukkan bidang untuk kerja masa depan. Secara keseluruhan, projek ini memberi sumbangan kepada peningkatan operasi pengumpulan sisa pepejal di Malaysia, tetapi penambahbaikan dan kemajuan lanjut diperlukan untuk mengatasi kelemahan dan batasan yang dikenal pasti

TABLE OF CONTENTS

DECLARATION.....	i
ACKNOWLEDGEMENT	ii
ABSTRACT	iii
ABSTRAK.....	iv
LIST OF FIGURES	ix
LIST OF TABLES.....	xii
CHAPTER 1: INTRODUCTION	1
1.1 Project Title	1
1.2 Background.....	1
1.3 Problem Statement.....	6
1.4 Aim and Objectives.....	8
1.5 Scope.....	8
1.6 Methodology.....	9
1.7 Significance of Project.....	14
1.8 Project Schedule	14
1.9 Expected Outcome.....	14
1.10 Project Outline.....	14
CHAPTER 2: LITERATURE REVIEW	17
2.1 Introduction	17
2.2 Term Definition	17
2.2.1 Definition of Solid Waste Collection	17
2.2.2 Definition of Smart Routing.....	18
2.3 Review on Similar Existing Systems.....	18
2.3.1 Google Maps	18
2.3.2 RouteXL	21
2.3.3 TruckRouter.....	22
2.4 Review on Similar Vehicle Routing Problem.....	24
2.4.1 Travelling Salesman Problem.....	24
2.4.2 Permutation Flow Shop Problem.....	25
2.4.3 Capacitated Vehicle Routing Problem	27
2.5 Review on Similar Algorithms	28

2.5.1	Genetic Algorithm.....	29
2.5.2	Dijkstra’s Algorithm.....	32
2.5.3	Ant Colony Optimization Algorithm	34
2.6	Comparison between similar existing systems.....	38
2.7	Comparison between similar existing vehicle routing problems.....	39
2.8	Comparison between similar existing algorithms.....	40
2.9	Proposed Solution	42
2.10	Summary	43
CHAPTER 3: METHODOLOGY.....		44
3.1	Introduction	44
3.2	Methodology.....	44
3.2.1	Requirement Phase.....	45
3.2.1.1	User Requirement and Functional Requirement.....	45
3.2.1.2	Software Requirement	47
3.2.1.3	Hardware Requirement.....	48
3.2.2	Design and development Phase	48
3.2.2.1	Use Case Diagram.....	52
3.2.2.2	Use Case Description	54
3.2.2.3	Sequence Diagram.....	59
3.2.2.4	Context Diagram	64
3.2.2.5	Level 1 Data Flow Diagram.....	65
3.2.2.6	Level 2 Data Flow Diagram.....	67
3.2.2.7	Data Dictionary	72
3.2.2.8	Flowchart	74
3.2.2.9	Wireframe Design	77
3.2.3	Testing Phase	82
3.2.4	Deploy Phase	83
3.3	Summary	83
CHAPTER 4: IMPLEMENTATION.....		84
4.1	Introduction	84
4.2	Development Environment and Database Implementation.....	84
4.2.1	Vue.js version 3 Installation and Setup	85

4.2.2	CodeIgniter4 Installation and Setup.....	86
4.3	First Sprint of Agile Methodology.....	88
4.3.1	Determine Requirement	88
4.3.2	Construct Prototyping	88
4.3.2.1	User Registration.....	88
4.3.2.2	User Login	92
4.3.2.3	User Management	95
4.3.2.4	Map.....	98
4.3.3	Demonstrate Prototype.....	100
4.4	Second Sprint of Agile Methodology	100
4.4.1	Determine Requirement	100
4.4.2	Construct Prototyping	100
4.4.2.1	Back-end system	101
4.4.2.2	Data Acquisition Module and System Processes Module	102
4.4.2.3	Prediction Module and Optimisation Module.....	102
4.4.2.4	Result of ACO Algorithm	104
4.4.3	Demonstrate Prototype.....	106
4.5	Third Sprint of Agile Methodology	106
4.5.1	Determine Requirement	106
4.5.2	Construct Prototyping	106
4.5.2.1	Pass Data to XAMPP Database by Python.....	107
4.5.2.2	'route_optimized' Table in XAMPP Database.....	108
4.6	Summary	109
CHAPTER 5: TESTING.....		110
5.1	Introduction	110
5.2	Functional Testing.....	110
5.2.1	Unit Testing	110
5.3	Non-Functional Testing.....	116
5.3.1	Reliability Testing.....	116
5.3.2	User Acceptance Testing	120
5.3.2.1	Analysis on User Acceptance Survey.....	120
5.4	Summary	129

CHAPTER 6: CONCLUSION AND FUTURE WORK	130
6.1 Introduction	130
6.2 Project Achievements.....	130
6.3 Limitations and Constraints.....	131
6.4 Future Works	131
6.5 Summary	131
References	133
APPENDIX A	136
APPENDIX B	139
APPENDIX C	141
APPENDIX D.....	145

LIST OF FIGURES

Figure 1.1: Residents in Rural Area Throw Waste in Non-Designated Ares during the COVID-19 Pandemic and Not Being Disposed.....	1
Figure 1.2: One of the Actual Route for Waste Collection Services at Jalan Matang.....	4
Figure 1.3: Solid waste collection and transportation process.....	5
Figure 1.4: A Garbage Truck Collect the Waste in Housing Area.....	7
Figure 1.5: The Concept of Agile Methodology	9
Figure 1.6: The overview methodology architecture of front-end system	10
Figure 1.7: The overview methodology architecture of back-end system.....	11
Figure 1.8: The example outcome of the Capacitated Vehicle Routing Problem with Time Windows (CVRP).....	13
Figure 2.1: Example of hybrid map view with street view and transit information.....	19
Figure 2.2: Example of estimate route if users include a starting point, a destination point and 8 stop points	20
Figure 2.3: Example of RouteXL web page, green icon as start point, black as stop point and red as stop point.....	21
Figure 2.4: Example of estimated route which compute by the RouteXL	22
Figure 2.5: Example of estimated travel route if all the point location is close to each other and fluency which compute by TruckRouter	23
Figure 2.6: Example of result if all the point location is outlying and complicated	23
Figure 2.7: Example of feasible route include multiple stop points for the heterogeneous fleet calculate by the heuristic algorithm to solve the Capacitated Vehicle Routing Problem. Copyright 2022 by Sciortino et al.	28
Figure 2.8: Example flow chart of Dijkstra’s algorithm in order to compute the shortest path. Copyright 2019 by Mehta et al.....	33
Figure 2.9: Example flow chart of ACO Algorithm in order to compute the shortest path. Copyright 2022 by Hatem et al.	35
Figure 3.1: The concept of Agile Methodology	45
Figure 3.2: The overview methodology architecture of front-end system	49
Figure 3.3: The overview methodology architecture of back-end system.....	50
Figure 3.4: The example outcome of the Capacitated Vehicle Routing Problem (CVRP).....	51
Figure 3.5: Use Case Diagram of smart solid waste collection routing system.....	52
Figure 3.6: Use case 1 Review optimized route information.....	59
Figure 3.7: Use case 2 Input route prediction parameter.....	60
Figure 3.8: Use case 3 Save garbage truck information	61
Figure 3.9: Use case 4 Register user account.....	62
Figure 3.10: Use case 5 Login user account	63
Figure 3.11: Context Diagram of the Smart Routing for Solid Waste Collection system	64
Figure 3.12: Data Flow Diagram Level 1 of the Smart Routing for Solid Waste Collection system	65
Figure 3.13: Process 1 in Data Flow Diagram Level 2.....	67
Figure 3.14: Process 2 in Data Flow Diagram Level 2.....	68

Figure 3.15: Process 3 in Data Flow Diagram Level 2.....	69
Figure 3.16: Process 4 in Data Flow Diagram Level 2.....	70
Figure 3.17: Process 5 in Data Flow Diagram Level 2.....	71
Figure 3.18: ERD of Smart Routing for Solid Waste Collection System.....	72
Figure 3.19: Flowchart of Ant Colony Optimization Algorithm. Copyright 2022 by Hatem et al.	76
Figure 3.20: Register page	77
Figure 3.21: Login page.....	78
Figure 3.22: Optimized route record list page	79
Figure 3.23: Report information page of selected optimized route report.....	80
Figure 3.24: Truck record list page.....	81
Figure 3.25: Truck information edit page	82
Figure 4.1: The file and configuration of Vue.js project.....	85
Figure 4.2: The version of php installed in local PC	86
Figure 4.3: The version of Composer in local PC.....	87
Figure 4.4: The file and configuration of Vue.js project.....	87
Figure 4.5: CreateUser Page	89
Figure 4.6: Code fragment to call postNewUser function by using Axios.....	90
Figure 4.7: postNewUser function in the UserController.php	90
Figure 4.8: postNewUser function in the UserModel.php.....	90
Figure 4.9: Pop up message occurred if empty field in CreateUser page.....	91
Figure 4.10: Code fragment to validate the input data and display popup message	91
Figure 4.11: Login page.....	93
Figure 4.12: Code fragment to call postUserLogin function by using Axios	93
Figure 4.13: postUserLogin function in the LoginController.php	94
Figure 4.14: postUserLogin function in the LoginModel.php	94
Figure 4.15: User access confirmation	94
Figure 4.16: Code fragment to perform user access confirmation.....	95
Figure 4.17: UserManagement Page	96
Figure 4.18: UpdateUser Page	96
Figure 4.19: Code fragment to call putUserInfo function by using Axios	97
Figure 4.20: putUserInfo function in the UserController.php.....	97
Figure 4.21: putUserInfo function in the UserModel.php	98
Figure 4.22: Google Maps in the SmaRou project.....	99
Figure 4.23: Code fragment to integrate Google Maps into SmaRou project	99
Figure 4.24: The overview methodology architecture of back-end system.....	101
Figure 4.25: Code fragment of Data Acquisition Module and System Processes Module.....	102
Figure 4.26: Code fragment of haversine and generateGraph function	102
Figure 4.27: Code fragment of solutionOfOneAnt function and rateSolution function.....	103
Figure 4.28: Code fragment of updateFeromone function	104
Figure 4.29: Optimisation route result of ant colony optimisation algorithm	104
Figure 4.30: Code fragment of sending data to RouteModel in RouteController.php	107

Figure 4.31: Code fragment of sending data to XAMPP database in RouteModel.php.....	107
Figure 4.32: The optimized route results have saved in the 'route_optimized' table from the XAMPP database.....	109
Figure 5.1: Responses on “How intuitive was the SmaRou system to navigate and use?”....	120
Figure 5.2: Responses on “How satisfied were you with the overall responsiveness and speed of the system?”	121
Figure 5.3: Responses on “Did the SmaRou system meet your expectations in terms of providing efficient route optimization?”	122
Figure 5.4: Responses on “How well did the system accommodate your specific needs and requirements?”	123
Figure 5.5: Responses on “How likely are you to recommend the SmaRou system to others based on your user experience?”	124
Figure 5.6: Responses on “Rate the visual appeal and design of the SmaRou user interface”	125
Figure 5.7: Responses on “Did the user interface elements and layout enhance your understanding of the system’s functionality?”	126
Figure 5.8: Responses on “How well did the system’s color scheme and typography contribute to a pleasant user interface?”	127
Figure 5.9: Responses on “Were the navigation menus and buttons logically organized and easy to use?”	128
Figure 5.10: Responses on “Did the system provide clear and informative error messages or notifications when needed?”	128

LIST OF TABLES

Table 1.1: Waste Collection Services Responsible Organisation at the Different States in Malaysia.....	2
Table 2.1 Solution Space growth of TSP in a logarithmic scale	25
Table 2.2: Comparison of search space sizes vs number of nodes (Permutations). Copyright 2020 by Gonzalez-R et al.....	26
Table 2.3: Comparison of search space sizes and number of nodes (mathematical programming). Copyright 2020 by Gonzalez-R et al.	26
Table 2.4: Problems used for genetic algorithm experimentation. Copyright 1993 by Wester	30
Table 2.5: Comparison of genetic algorithm with other methods of solving problem. Copyright 1993 by Wester	31
Table 2.6: Running Time from starting point to destination point using Dijkstra and ACO algorithm.....	36
Table 2.7: Loop count from starting point to destination point using Dijkstra and ACO algorithm.....	36
Table 2.8: Comparison between Google Maps, RouteXL and TruckRouter	38
Table 2.9: Comparison between Travelling Salesman Problem, Permutation Flow Shop Problem and Capacitated Vehicle Routing Problem	39
Table 2.10: Comparison between Genetic Algorithm, Dijkstra’s Algorithm and Ant Colony Optimization Algorithm.....	40
Table 3.1: User requirement and functional requirement of system	46
Table 3.2: Software requirement of system	47
Table 3.3: The hardware requirement of system	48
Table 3.4: Use Case Description for UC1 Review optimized route information.....	54
Table 3.5: Use Case Description for UC2 Input route prediction parameter.....	55
Table 3.6: Use Case Description for UC3 Save garbage truck information.....	56
Table 3.7: Use Case Description for UC4 Register user account.....	57
Table 3.8: Use Case Description for UC5 Login use account.....	58
Table 3.9: Data Dictionary of Vehicle table.....	73
Table 3.10: Data Dictionary of Optimized Route table	74
Table 3.11: Data Dictionary of User Account table.....	74
Table 5.1: Test Case 1 – User Registration.....	111
Table 5.2: Test Case 2 – User Login.....	112
Table 5.3: Test Case 3 – User management feature.....	113
Table 5.4: Test Case 4 – Route Optimized and Map Management feature.....	115
Table 5.5: Test Case 5 – Reliability of SmaRou System	116
Table 6.1: Objectives and Achievements.....	130

CHAPTER 1: INTRODUCTION

1.1 Project Title

Smart Routing for Solid Waste Collection

1.2 Background

In Malaysia, solid waste generation has recently gained more importance, particularly in quantity and type. According to a media report on Malaysia's garbage collection statistics, waste creation has significantly increased recently. Roslan and Said (2022) stated that in 2018, about 36,843 tonnes of waste were generated daily; 2019 (37,462); 2020 (38,081); 2021 (38,699); and 2022 (39,936). Roslan and Said (2022) stated that medical waste contributed to the spike in solid waste disposal after the COVID-19 pandemic started in March 2020 due to the widespread use of face masks and COVID-19 self-test kits that are disposed of as domestic waste and not as clinical waste.



Figure 1.1: Residents in Rural Area Throw Waste in Non-Designated Areas during the COVID-19 Pandemic and Not Being Disposed

Badgie et al. (2019) stated that Malaysia, being a developing country, also encounter problems in term of technology, manpower, and land scarcity, as well as facilities that are insufficient to cope with the ever-increasing rate of waste generation. Moreover, the performance of solid waste collection is measured by indicators such as operating cost, travel distances of trucks, quantity of collected waste, number of waste containers hauled, and labour hours (Sulemana et al., 2018). For this reason, the limitation of the performance of solid waste collection is weak scheduling, an inadequate road network, a lack of advanced technologies, and poor routing. While developing a smart method to address the previously described issue, the developer must consider these limitations and State regulations.

Table 1.1: Waste Collection Services Responsible Organisation at the Different States in Malaysia

State name	Distinct	Responsible name	Organisation type
Johor	Johor Bahru	SWM Environment Sdn Bhd	Private agency
Kedah	Alor Setar	E-Idaman Sdn. Bhd	Private agency
Kelantan	Kota Bharu	MPKB (Majlis Perbandaran Kota Bharu)	Government department
Malacca	Malacca City	SWM Environment Sdn Bhd	Private agency
Negeri Sembilan	Seremban	SWM Environment Sdn Bhd	Private agency
Pahang	Kuantan (Penang Island)	SWCorp Malaysia (Perbadanan Pengurusan Sisa Pepejal dan Pembersihan Awam)	Government department
Penang	Tanjong Tokong (Penang Island)	Cahaya Delima Enterprise Sdn. Bhd.	Private agency
	Pulau Tikus (Penang Island)	Paper Plane Sdn Bhd	Private agency
	Padang Kota Lama (Penang Island)	Hayara Sdn. Bhd.	Private agency
	Jelutong (Penang Island)	RT Jaya Sdn. Bhd.	Private agency

	Gelugor (Penang Island)	Firwan Merican Sdn. Bhd.	Private agency
	Batu Maung (Penang Island)	Era Bumiway	Private agency
	Air Itam (Penang Island)	SP Maju Sdn. Bhd.	Private agency
	Balik Pulau/Teluk Kumbar (Penang Island)	Majlis Bandaraya Pulau Pinang	Government department
Perak	Ipoh	Town Services Division	Government department
Perlis	Kangar	E-Idaman Sdn. Bhd	Private agency
Selangor	Shah Alam	KDEB Waste Management Sdn Bhd (KDEBWM)	Private agency
Terengganu	Kuala Terengganu	MBKT (Majlis Bandaraya Kuala Terengganu)	Government department
Sarawak	Kuching	Trienekens (Sarawak) Sdn. Bhd.	Private agency
Sabah	Kota Kinabalu	Jabatan Kesihatan Persekitaran Bandaraya, Dewan Bandaraya Kota Kinabalu	Government department

As seen in Table 1.1, the waste collection services are accountable to the District Council in particular States. For example, the Jabatan Kesihatan Persekitaran Bandaraya, Dewan Bandaraya Kota Kinabalu is responsible for the waste collection services in Kota Kinabalu, Sabah. In addition, some states have outsourced the existing services needed to private agencies. For instance, the Trienekens (Sarawak) Sdn. Bhd. are in charge of waste collection services in Kuching, Sarawak. State issues of different approaches in terms in term of collection method, scheduling, etc since there are different operators, therefore not easy to standardise. This project will consider residential areas and the waste collection method used in Kuching as a case study.

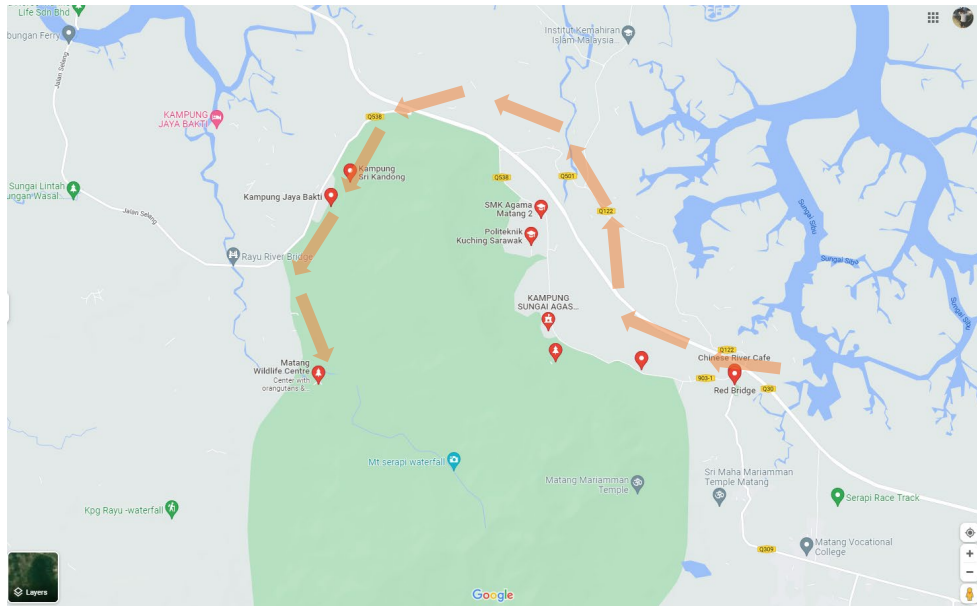


Figure 1.2: One of the Actual Route for Waste Collection Services at Jalan Matang

As seen in Figure 1.2 shows, the actual route for waste collection services at Jalan Matang which is usually serviced on Tuesday by the Trienekens (Sarawak) Sdn. Bhd. The areas consist in this route are Sungai Cina, Jambatan Merah, Kampung Sungai Atas Baru, Kubah National Park, Kampung Sungai Agas Lama, Politeknik Kuching Sarawak, SMK Agama Matan, Matang Wildlife Centre, Kampung Sri Kandong, Kampung Jaya Bakti.

Most of the time, the Trienekens (Sarawak) Sdn. Bhd. conducts the door-to-door waste collection method. Riwukore and Habaora (2019) stated that the door-to-door waste collection method is carried out using a garbage truck that travels around the environment accompanied by three to four workers to raise garbage from the shelter to the truck.

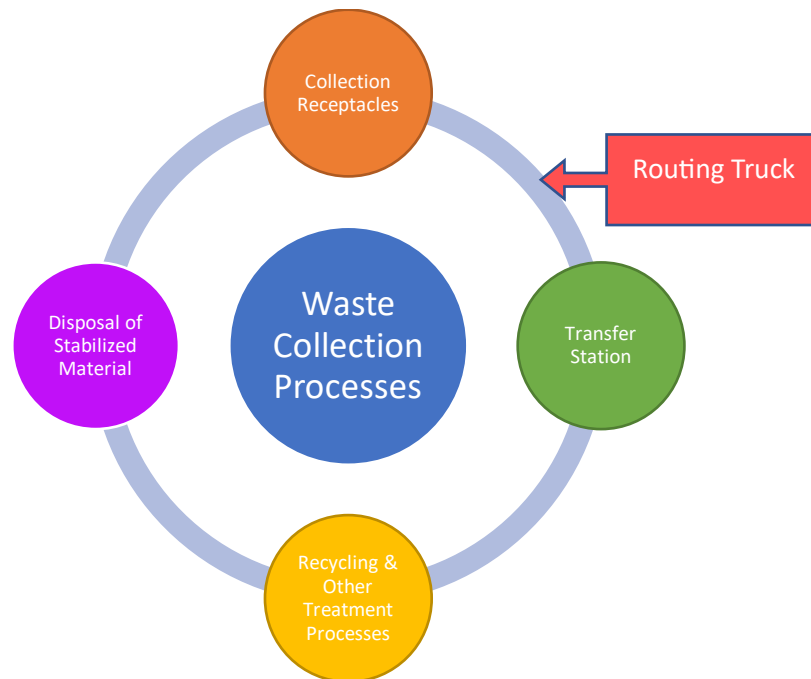


Figure 1.3: Solid waste collection and transportation process

As seen in Figure 1.3 shows, the gathering or picking up and carrying of solid wastes from numerous sources to the transfer station. Because of the high labour requirements and extensive usage of garbage trucks, routing is undoubtedly the most significant and expensive part of solid waste management, as highlighted by Tuan Leong Tze Fui, who is the Solid Waste Management Department director from DBKK (Dewan Bandaraya Kota Kinabalu) in a recent interview. Thus, garbage disposal unit runs with the involvement of many expenditures like personnel cost, scientific sanitary landfill cost, general expenses, maintenance charges (Parekodi et al., 2019). From the interview study, officer salary, establishment compensation, and labour pay are all included in personnel costs. Costs associated with scientifically based sanitary landfills include approach routes, major collection centres' construction, and landfill improvement projects. Garbage truck maintenance is included in maintenance fees. Fees for consulting services, the cost of hiring a garbage truck, and fuel costs are examples of general expenses. Consequently, the expenditures mentioned above are the parameters

that may affect the cost of operations for a company doing waste collection business, which will be the important factor to consider in this study.

1.3 Problem Statement

The Trienekens (Sarawak) Sdn Bhd as private agency organisation and Solid Waste Management Department from DBKK as government sector have been selected to conduct research. The research has found that two organisations have used the same and even the highly essential method, which is both will do a real-time citizen's motion and habit study before formulating the garbage collection route plan. Then, the waste collection route will be structured based on the study outcome. Once completed structure, all the waste collection route information will be printed out a copy to each driver and ensure drivers will follow it. Besides, the daily garbage truck activities of both organisations typically operate garbage trucks six days a week, with a few running on Sundays. However, Tuan Leong Tze Fui, who is the Solid Waste Management Department director from DBKK, mentioned that issues such as weak scheduling, an inadequate road network, a lack of advanced technologies, and poor routing incite impact the increase of overall operating expenses, whose key components are vehicle repairment costs, vehicle variable costs, and labour expenses. Furthermore, the issues mentioned before further cause extensive numbers of garbage trucks driving through the housing area and commercial area (central business district area and rural area), thereby affecting the overall safety and attractiveness of the community.



Figure 1.4: A Garbage Truck Collect the Waste in Housing Area

Even though it seems like all the routes have been planned properly and Malaysia's government has indicated increasing the number of garbage trucks to solve the growing amount of waste. Waste management concessionaire SWM Environment Sdn Bhd will invest some RM22mil to purchase 40 new compactor vehicles to replace its fleet of ailing garbage trucks in Negeri Sembilan, Malacca and Johor (Singh, 2011). Singh (2011) stated that its executive chairman Dr Uzir Abdul Malik said the move was aimed at improving its services. Nevertheless, due to variations in a garbage truck's primary features, such as power, capacity, and oil tank volume, it is difficult and more expensive to manage the increased number of garbage trucks to resolve the ever-increasing rate of the waste in the short term. Other than that, the garbage truck occurs emergency suddenly and the advent festival that may take a few days to celebrate may cause urgent rerouting or rescheduling the waste collection route. For instance, if garbage truck A has an emergency while collecting solid waste, garbage truck B's collection route would be redirected to finish the remainder of garbage truck A's route, but only after finishing its present journey.

With the ever-increasing proportion of garbage trucks in the fleet, the need for efficient tools to guide the fleet, mainly enabling it to reduce operating costs, has never been more important. Since solid waste management in Malaysia is becoming more and more complex, owing to laws and regulations. A powerful and efficient route decision support system is required. Although the management for a fleet has been widely dissertated, the garbage truck routing as a combinatorial optimisation problem has neither been deliberate from the perspective of balancing the workload assigned to garbage trucks crew nor balancing the routes assigned to each vehicle (Książek et al., 2021).

1.4 Aim and Objectives

The project aims to design and develop route optimization and route decision support system for solid waste collection.

The objectives of the project are:

- i. To design a route optimization module to predict the probability of each feasible route for the garbage truck collection.
- ii. To evaluate the route optimization algorithm.
- iii. To design and develop a web-based application for route management.

1.5 Scope

The development of the project will mainly concentrate on residential area in Kuching, waste collection companies and indirectly the garbage truck drivers as stakeholders. The stakeholder uses the system to get the optimised and reasonably route which enables solving the problem stated in the problem statement instead of increasing the share of a garbage truck which harmfully consumes time and cost.