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The Built Environment at Work

Edited by Edmundo Werna and George Ofori

ROUTLEDGE HANDBOOK ON LABOUR IN CONSTRUCTION AND HUMAN SETTLEMENTS

Routledge Handbook on Labour in Construction and Human Settlements presents a detailed and comprehensive examination of the relationship between labour and the built environment, and synergises these critical focus areas in innovative ways. This unrivalled edited collection of chapters analyses problems and presents possible solutions related to the employment and conditions of workers in the construction industry. It provides comprehensive coverage of the relationship between the global workforce and the built environment and is divided into four topical areas: how labour and the built environment relate to development; employment generation in the built environment; quality of employment in the built environment; and the impact of the built environment on labour in other sectors.

Underpinning the entire book is the premise that the way the built environment is produced, and its main products – buildings, cities and towns – have an impact on large numbers of workers. At the same time, the quality of the built environment requires construction workers who are well trained and with good working conditions. While cities and towns are the engines of economic growth, they will not be able to fulfil their economic potential if poverty in the workforce is not addressed. Those who are unemployed, underemployed or work in unfavourable conditions cannot fully contribute to production, and at the same time are limited in their ability to purchase goods and services – therefore limiting economic growth and restricting improvements in their living standards. In addition, investments in infrastructure, housing and inner-city redevelopment cannot be sustainable if labour issues – i.e., poverty – are not addressed. This book aims at analysing this complex set of issues comprehensively and will be essential reading to a wide range of researchers across the interdisciplinary intersections of construction, business and management, economic development, urban studies, sociology, political science and project management.

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(from Edmundo Werna)

This is for Aquilea and Augusto. For doing all you could in the family.

It worked!

(from George Ofori)

This is for Jonah and Cassius.

You have been an inspiration and bright sparks in our family.



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ABBREVIATIONS

AC Air Conditioning

ACFTU All-China Federation of Trade Unions

ADVANCE USAID Advancing Private Sector Engagement in Disaster

Preparedness and Response in Indonesia (Indonesia)

AGC Associated General Contractors of America (US)

AI Artificial Intelligence

AIRC Australian Industrial Relations Commission

AMCHAM American Indonesian Chamber of Commerce (Indonesia)

ARRA American Recovery and Reinvestment Act (US)
BCA Building and Construction Authority (Singapore)

BCAWU Building, Construction and Allied Workers Union (South Africa)

BEIS Department for Business, Energy and Industrial Strategy

BHA Bali Hotels Association (Indonesia)

BHRRC Business and Human Rights Resource Centre

BIM Building Information Modelling

BtR Built to Rent

BUS Build-up Skills (BUS)

BWI Building and Wood Workers International

CBD Central Business District

CBTU Canadian Building Trades Unions

CBMWU Construction and Building Materials Workers' Union (Ghana)

CECE Committee for European Construction Equipment

CIB International Council for Research and Innovation in Building and

Construction

CIB W112 CIB Working Commission on Culture in Construction

CIOB Chartered Institute of Building

COVID-19 Coronavirus Disease

CITB Construction Industry Training Board (UK)

CME Coordinated Market Economy

CQ Certificate of Qualification (Canada)

CSIR Centre for Scientific and Industrial Research

CSN Construction Skills Network (UK)

DFID Department for International Development (UK) **DHA** Department of Human Settlements (South Africa)

DLSA Division of Labor Standards Enforcement (California, US)

DOLDepartment of Labor (US)DPWDepartment of Public WorksDRMDisaster Risk ManagementDRRDisaster Risk ReductionEAPEngineers Against PovertyECEuropean Commission

ECA Electrical Contractors Association

EERI Earthquake Engineering Research Institute

EFBWW European Federation of Building and Woodworkers
EFQM European Foundation for Quality Management
EIIP Employment Intensive Investment Programme
EPA Employment Placement Agencies (EU)

EPA Environment Protection Agency

EPBD European Performance of Buildings Directive
EPS Republic of Korea Employment Permit System

ESG Environmental, Social and Governance

EU European Union

EWPOSS Enterprise Wage Payment Online Supervision System (China)

FCL Fundación Laboral de la Construcción (Spain)

FE Further Education (FE) College FES Foundation Energy Skills Programme

FIC Factory Investigating Commission (New York State, US)

FIEC European Construction Industry Federation GATS General Agreement on Trade in Services

GCC Gulf Cooperation Council

GDFCF Gross Domestic Capital Formation

GDP Gross Domestic Product

GIPC Ghana Investment Promotion Centre

GHG Greenhouse Gas

GPRO Green Professional Programme (Canada)

GUD Global Urban Development

GVA Gross Value Added HBE Home-based Enterprises

HR Human Resource

HRM Human Resource Management
HSE Health and Safety Executive (UK)

HUD Department of Housing and Urban Development (US)

HVAC Heating, Ventilation and Air-Conditioning

ICED Infrastructure and Cities for Economic Development ICT Information and Communications Technology

IFC International Finance Corporation

ILGWU International Ladies' Garment Workers' Union

ILO International Labour OrganisationIOM International Organisation for Migration

IoT Internet of Things

IPA Infrastructure and Projects Authority

4IR Fourth Industrial Revolution (or Industry 4.0)

IT Information Technology

JIB Electrical Joint Industry Board

KADIN Indonesian Chamber of Commerce and Industry

KCCA Kampala Capital City Authority
KPI Key Performance Indicator
LEC Low Energy Construction

LEED Leadership in Energy and Environmental Design

LID Labour Inspection Department (Qatar)

LID Low-Impact Development LME Liberal Market Economies

MADLSA Ministry of Administrative Development, Labour and Social Affairs

(Oatar)

MCEDC Montgomery County Economic Development Corporation

MGNREGS Mahatma Gandhi National Rural Employment Guarantee Scheme

(India)

MIERA More Income and Employment in Rural Areas (Malawi)

MLIT Ministry of Land, Infrastructure, Transport and Tourism (Japan)

MMC Modern Methods of Construction

MOHURD Ministry of Housing and Urban-Rural Development (China)

MOSPI Ministry of Statistics and Programme Implementation (India)

NAA National Apprenticeship Act (US)
NABTU North American Building Trades Unions
NEPA National Environmental Policy Act (US)

NGO Non-Government Organisation

NIST National Institute of Standards and Technology (US)
NREGA National Rural Employment Guarantee Act 2005 (India)

NZEB Nearly Zero Energy Building

NCWM&SISystem National Construction Workers Management and Service

Information System (China)

NOC No-objection Certificate
NUA New Urban Agenda

NWA National Water Agency (Singapore)
NZIC New Zealand Infrastructure Commission

ODA Official Development Assistance

OECD Organisation for Economic Cooperation and Development

ONS Office for National Statistics (UK)
OSH Occupational Safety and Health

OSHA Occupational Safety and Health Administration (US)

PHP People's Housing Process (South Africa)

PLFS Periodic Labour Force Survey (India) **PMAY** Pradhan Mantra Awas Yojana (India)

PPE Personal Protective Equipment PPP Purchasing Power Parity

Posting of Workers Directive (EU) **PWD**

Qatar Central Bank **QCB**

Real Estate Investment Fund REIF REIT Real Estate Investment Trust Royal Institute of British Architects RIBA RICS Royal Institution of Chartered Surveyors

South African Forum of Civil Engineering Contractors (SAFCEC) SAFCE

SAP Structural Adjustment Programme SBA Small Business Administration (US) Sustainable Development Goal **SDG** Self-Employed Women's Association SEWA

Safety and Health Achievement Recognition Program (US) **SHARP**

Salary Information File (Qatar) SIF SME Small and Medium-Sized Enterprise

School of Oriental and African Studies. University of London SOAS

State-Owned Enterprise SOE Single-Family Housing Unit SFH SFR Single-Family Rental

STR Short-Term Rental

TUWIC Tackling Undeclared Work in the Construction industry (EU project)

TVET Technical Vocational Education and Training

TWA Temporary Work Agencies (EU)

UA Canada United Association of Journeymen and Apprentices of the Plumbing

and Pipe Fitting Industry of the United States and Canada

UAE United Arab Emirates UBI Universal Basic Income

United Nations Human Settlements Programme **UN-Habitat** United Nations Centre for Tariffs and Trade UNCTAD **UNDP** United Nations Development Programme

United Nations Office for Disaster Risk Reduction UNDRR

UNEP United Nations Environment Programme

UNFCCC United Nations Framework Convention on Climate Change

United Nations Children's Emergency Fund UNICEF

UNICRI UN Interregional Crime and Justice Research Institute

UNOCHA United Nations Office for the Coordination of Humanitarian Affairs

USAID United States Agency for International Development **USMID**

Uganda Support to Municipal Infrastructure Development

Programme

UTIP Union Training and Innovation Program VET Vocational Education and Training

VET4LEC Inclusive Vocational Education and Training for Low Energy

Construction

VoC Varieties of Capitalism

VPP Voluntary Protection Program (US)

WHO World Health Organisation

WIEGO Women in Informal Employment: Globalizing and Organizing

WPS Wage Protection System (Qatar)
WSIZ Wheaton Sustainable Innovation Zone

WTO World Trade Organisation

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Contributors

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PREFACE

We first met each other at the United Nations Headquarters in New York where we had both been invited to attend the Expert Group Meeting and Follow-Up Workshop on "Changing Consumption Patterns in Human Settlements", organised by the then United Nations Centre for Human Settlements in New York in April 1997, but had known of each other's work, and had been in communication with each other before then. Edmundo was working at the University of Sao Paulo in Brazil, and George was then with the National University of Singapore. A previous collaboration between us was in 2003, when George was the lead consultant on a project on green jobs in construction in Malaysia for the International Labour Office (ILO). At the time, Edmundo worked at the ILO and was the focal point for this project. In 2017, George joined the London South Bank University. In 2020, Edmundo joined the university.

The book arose out of a discussion between us in 2021. We felt that it would make sense to consider: how construction workers benefit from the work they do in putting in place the countries' physical basis for development, and building some of the most luxurious buildings, some of which become symbols of their nations, and give the citizens pride. We also wanted to explore how workers in other sectors of the economy benefit from the items provided for them by their counterparts in the construction industry – i.e. the products of the built environment. George was in the final stages of completing a book of which he was the Editor, the *Research Companion to Construction Economics*. He had initially promised himself that that would be the last of such books he would do. To his dismay, he had allowed himself to be persuaded to do another book, *Building a Body of Knowledge for Project Management in Developing countries*. This would be another stretch. Edmundo made a convincing case about how the present book would fill a huge vacuum. George was persuaded.

We would bring together Edmundo's background in Development Economics and the Construction Industry, his wide experience, and in particular, his knowledge and experience of labour in construction from his time as the Construction Policy Adviser at the ILO in Geneva; and George's research and practical experience in Construction Industry Development. We had several meetings to discuss and debate the subject. We reached consensus on the possible topics such a book would cover. The book covers the three

themes we had in mind. What we are seeking to achieve is an inter- and multi-disciplinary work which brings the three themes together.

After the proposal was approved, we set out to invite potential authors who were leading experts on the particular themes. We were gratified that most of the people we invited agreed to write chapters. We were off to a good start. However, there were gaps in the list of topics for which it took some time to find authors. In the end, there were two topics that we could not find authors for. As new authors joined the endeavour and two found it no longer possible to contribute, the process was 'organic', as George described it to Edmundo.

We had good support from the publishers, as we had to keep moving the deadline for submitting the agreed manuscript. The main enabler to the process of coordinating the contributions was the willingness of some of the other authors to review the draft chapters. In particular, our mutual long-time friend, Jill Wells, was most helpful. She was very thorough in her reviews. We write more about her later in this note.

The problems and challenges were what one would expect in setting out to edit a collection of chapters. For a book with specifically selected authors, who would be expected to be busy, we had to be patient, and expect delays. We had to revise the dates each time a new author or group of authors agreed to join the process.

Would we have done anything differently? We believe the path we took was the right one. We believe that we have made a new thrust into an area of knowledge built on three interrelated themes which should be studied together in order to find ways to realise the possible synergies among them. We will monitor developments in the field by following up on citations of the chapters in the book to see how the subject develops. We will write a short synopsis for the governments, especially of the developing countries, multilateral agencies such as the ILO and the World Bank, the regional development banks, and bilateral development partners. We hope the contributors of chapters, after they have seen the whole book, will be enthused to do more on the subject. We also hope they will continue to work towards the further development of the area.

We now end this short note by expressing our thanks. We start by thanking our families for putting up with long periods when we denied them chunks of our time. We continue with Jill Wells. George first met Jill in the 1980s, when both of them had completed their doctoral studies. They both have a strong interest in the construction industries in developing countries. Edmundo has also known Jill for many decades. An important point to reveal is that Edmundo was Jill's successor as the Construction Sector Adviser at the ILO. We are really grateful for the huge support Jill gave us in our work on this book. We thank our co-contributors. We think, together with our co-contributors, we have produced a book which will open up discussions on, and further development of, the triad of themes: how labour and the built environment relate to development; workers of the built environment; and the impact of the built environment on labour in other sectors.

We are also grateful to Ed Needle, Publisher, Engineering at Taylor and Francis and his colleagues including Martha Luke, for the support they have given us in our work on this book.

Finally, we thank you, our reader, for picking up this book to read. We hope you find it useful for your purposes.

Edmundo Werna and George Ofori London, October 2023



Mistreatment of migrant construction workers: Trajectory from the past to the present and into the future

By Abdul-Rashid Abdul-Aziz, AbdulLateef Olanrewaju, Poline Bala

ABSTRACT

Labour migration is as old as human history. Based on current and centuries old practices, labour abuse in the construction industry is perhaps as old as humankind. With demographic changes in developed nations and poverty which afflicts labour-rich countries, labour migration is expected to continue in the future. This chapter posits that mistreatment of construction migrants in the future is likely to persist. Urban growth and physical infrastructure development of many nations owe in large part to the internal as well as international movement of construction workers, between developing and developed countries which is often the subject of interest, but also between developing countries and between developed countries. Such traverses give rise to labour abuse being global in nature. So dependent are labour-abundant developing countries on remittances by their citizens abroad that during the drafting of the General Agreement of Trade in Services (GATS), 1 they advocated for free movement of workers to be allowed as part of its provision, but their effort failed. In their final destinations, these migrants are often treated poorly by their construction employers: exploitative wages, insecure employment and forced labour, low safety standards and poor living conditions being the common features. Structural changes in the modern-day construction industry reinforced by discriminatory legislation and judicial systems of host countries have further entrenched undesirable mistreatment of migrants. Central to this poor treatment is the perception of these workers as no more than disposable construction resources. Given these hurdles, this chapter ends by asking whether fair, safe and decent employment will ever be available worldwide for migrant construction workers. All relevant international organisations and nongovernment organisations (NGOs) should orchestrate their efforts for greater impact, as demonstrated by the Global Compact for Safe, Orderly and Regular Migration (usually given the short-hand title 'Global Compact') which was endorsed by the United Nations General Assembly on 19 December 2018.