



# **CONVOCATION CEREMONY**

Healthcare Facility Management Certification Programme

**Session 2017/2018** 

24<sup>th</sup> November 2018 Delima Hall, DeTAR Putra

**FACULTY OF ENGINEERING** 

#### **FOREWORD**

Assalamualaikum wrbt and Salam sejahtera,

Heartiest congratulations to the Faculty of Engineering, UNIMAS, for the continuous success to organize the 4<sup>th</sup> Convocation of Healthcare Facility Management Certification (HFMC) Programme. Until today, there are 85 healthcare facility managers from One Medicare Sdn Bhd and Sedafiat Sdn Bhd who graduated from the HFMC Programme since it was first offered in 2015. Today another 24 healthcare facility managers from One Medicare Sdn Bhd have successfully completed this programme and will be graduating.

UNIMAS has a big mission and target to offer the Healthcare Facility Management Certification (HFMC) Programme in ASEAN, not only in Malaysia but also in Vietnam, Cambodia and Mynmar. This mission will be materialized upon approval by the Advisory Council for International Healthcare Facility Management, Malaysia and the International Federation of Hospital Engineering. I am confident that this programme is able to fulfil high market demand in health facility management in this region. In addition, this certification programme will succeed in meeting its objectives, given the illustrious background of the lecturers with diverse experiences in who are involved in the teaching and learning activities.

I would like to congratulate the students who are graduating today for your great success in completing this certification programme. You have achieved a remarkable feat, juggling between your works, your studies and your families and yet have successfully completed this certification programme. I sincerely hope that the knowledge and skills that you gained from this programme can be fully applied to upgrade the working environment you are in, thus uplifting the standard of its healthcare facility. The healthcare facility department in every industry needs trained and competent working team to maintain and uplift the service standards. I wish you all the success in your future undertakings!

I also would like to congratulate all lecturers and staffs who are involved directly and indirectly to ensure the smooth sailing of this programme and to deliver the best knowledge and information for the success and high quality of the programme offered.

Thank you.

YBhg Prof. Datuk Dr Mohamad Kadim Suaidi Vice Chancellor Universiti Malaysia Sarawak

#### **PREFACE**



Assalamualaikum wrbt and Salam sejahtera,

The Faculty of Engineering, UNIMAS is pleased to be given the opportunity to offer the Healthcare Facility Management Certification Programme (HFMC) which is certified by the Malaysian Ministry of Health (MOH) and accredited by the Malaysian Health Council. The first cohort which started in August 2015 was successfully completed by 28 healthcare facility managers while the second cohort intake was undertaken by 22 healthcare facility managers from hospitals around Sarawak. This programme also continued to expand in Sabah, due to the high demand with first cohort graduates of 35 healthcare managers from public hospitals in Sabah. Today, the third cohort undertaken by 24 healthcare facility managers from Sarawak will be

graduating and this event remarks the sustainable HFMC programme offered in UNIMAS.

This programme is designed so that upon completion, the students are able to successfully manage and coordinate their physical workplace with the stakeholders and develop skills in key competency areas within their role as Healthcare Facility Manager. The programme is envisaged to fulfil the Malaysian government's aspiration to be one of the renowned healthcare centres in the world and the best health tourism destination in Southeast Asia. The modules are developed in collaboration with the stakeholders, adhering to the standards of a certified healthcare facility manager for both public and private sectors.

I would like to take this opportunity to thank our supporting partners, UNIMAS Holdings Sdn Bhd, One Medicare Sdn Bhd, UMS Investment Holdings Sdn Bhd and Sedafiat Sdn Bhd for their initiatives and commitment in spearheading this certification programme. A big thank you also goes to all lecturers and support staffs for their huge effort and for shouldering responsibilities to ensure the great progress and success of the programme. Last but not least, my heartiest congratulations go to all graduates today for making it through this program successfully with hard work, full focus and high discipline. I wish you all the best to become great Facility Managers who could create improvement in the healthcare facility management at your work place.

Thank you.

Assoc. Prof Ir Dr Siti Noor Linda Taib Dean, Faculty of Engineering, Universiti Malaysia Sarawak

### ADDRESS BY CHAIRMAN

Assalamualaikum wrbt and Salam sejahtera,

I am honoured once again to be given the privilege to write this message and share my thoughts with you.

At One Medicare we belief in continuous learning and improvement and this is reflected in the way our people are developed and trained. This value of competency and learning, also extends to the communities where we operate and has today allowed us to witness the third batch of students graduating in The Healthcare Facility Management Certification Programme (HFMC) with UNIMAS.

This certification programme, first initiated through the Council for Healthcare Facility in 2015 saw the graduation of the first and second batch of our staff in Feb 2017 and March 2018 respectively marking a milestone for One Medicare's facility managers.

In line with our vision of being the preferred healthcare facilities management company in the region and our values of Competence, Integrity, Teamwork and Innovation, I encourage more employees to join the certification programme. As a team member, our employees have a major role to play in providing excellent service delivery in the Hospital support services industry. There is an urgent need to strengthen our workforce capability to cope with the increased complexity, fast-paced technological disruptions and the demanding hospital support services industry.

We need to embrace the advancements and equip ourselves to be able to deliver our best at all times. HFMC is one way to address this need. It has been able to empower our employees to perform even better.

Today, I am proud to see the 24 students graduating and receiving their certification. It is worthy to note that most of One Medicare's facility managers for 23 hospitals throughout Sarawak are certified.

I am encouraged to hear that the HFMC programme has made significant contributions to the students and ultimately to the Hospital support services industry.

To the graduating students of the Healthcare Facility Management Certification Programme, Congratulations.

Here's wishing you the all the best. Continue to uphold the values of Competence, Integrity, Teamwork and Innovation and make a positive impact in healthcare facilities management.

Thank you.

Dato' Anthony Bujang Chairman, One Medicare

#### WELCOME SPEECH



Assalamualaikum wrbt and Salam sejahtera,

First of all, congratulations to Universiti Malaysia Sarawak for their high commitment in making this graduation event for Healthcare Facility Management Certification Programme session 2017/2018 a success. I would like to congratulate all 24 Facility Managers from all zones in Sarawak who successfully completed this programme with flying colours.

The Healthcare Facility Management Certification (HFMC) Programme is a requirement by the Ministry of Health Malaysia in order to reinforce the competency of healthcare facility managers in various aspects related to healthcare facilities, in line with the effort by the International Healthcare Facility Management

Advisor Association. This programme was designed and developed together with the International Islamic University Malaysia (IIUM) in 2014, and now extended to Sabah and Sarawak through collaboration with UMS and UNIMAS respectively.

The HFMC programme is considered as holistic programme as it addresses multiple services in the hospital support service, and is able to meet the needs of facility managers in Sabah and Sarawak, to improve healthcare services of both states. The implementation of this programme is timely and in parallel with the competency target stated as mandatory in the new concession agreement of the Hospital Service Support, effective 1st April 2015 and subsequently complying to Malaysia Act 520 CIDB.

Upon successful completion of the programme, the participants of the HFMC Programme should be able to successfully manage and coordinate their physical workplace with the stakeholders, be responsive to the needs of healthcare facilities and management, its function and organizational objectives and develop skills in key competency areas within their role as Facility Manager. I do hope that the sustainability of this programme is to be maintained according to the current needs so that the HFMC programme will be recognized up to the international level. Hence, let us work together to produce more internationally certified Healthcare Facility managers who are competent in giving a high quality hospital support services.

Thank you for the cooperation and commitment of Ministry of Health, UNIMAS, One Medicare Sdn Bhd, Sedafiat Sdn Bhd, Biomedical Engineering Association Malaysia (BEAM) and all parties involved in the development of HFMC Programme.

Thank you.

SAYA YANG MENJALANKAN AMANAH

YBhg. Tuan Haji Tauran Zaidi Bin Ahmad Zaidi Deputy Director Engineering Services Division Ministry of Health Malaysia

#### INTRODUCTION

Healthcare Facility Management Programme offered by UNIMAS has been helpful for personnel involved in Healthcare Industries by enhancing their knowledge in a variety of topics related to healthcare management.

This programme has been officially approved by the Council for International Health Facility Management and Certified by The Malaysian Ministry of Health (MoH) on 17<sup>th</sup> August 2015.

The programme is developed in collaboration with the stakeholders, adhering to the Standards of a Certified Healthcare Facility Manager for both public and private sectors with intention on producing competent facility managers within the area of healthcare industries in Malaysia.

The primary objectives of the programme are to produce competent and certified facility managers within the area of healthcare industries and to enrich the talents and knowledge base of professional energy managers.

This programme is significant not only for engineers and engineering facility managers employed in the private and public healthcare sectors, but also the consultants, and those working in roles such as Hospital Engineer, Healthcare Facility Manager, Architect, Consulting Engineer, Builder, Contractor in the health care field, and all those who are engaged in Healthcare Facilities Management. The programme also helps to ensure the industry is up to date with new technologies and systems which are available to the sector.

Healthcare Facility Management Certification Programme has been offered continuously to personnel from One Medicare Sdn Bhd and Sedafiat Sdn Bhd since the first batch in 2015 until 2018. The legacy of this programme organized in Sabah and Sarawak is underlined by the participation of another 50 healthcare facility managers from the Ministry of Health Malaysia for the coming year.

UNIMAS next target is to offer this programme to ASEAN countries, focusing towards Vietnam, Cambodia and Laos upon approval by the Advisory Council for International Healthcare Facility Management, Malaysia and International Federation of Hospital Engineering. We believe that the greatest impact can be made on sustainability and energy management through increased level of competence, awareness and education of the facility managers.

# **PROGRAMME**

TIME	PARTICULAR
1.30 pm	Arrival of Graduands & Invited Guests
1.40 pm	Arrival of Chairman, Board of Directors One Medicare Sdn Bhd
1.45 pm	Arrival of Vice Chancellor Universiti Malaysia Sarawak
1.50 pm	Arrival of Director, Engineering Services Division, Ministry of Health, Malaysia
2.00 pm	National Anthem "Negaraku" and UNIMAS Gemilang
	Do'a Recitation
	Opening Speech by Vice Chancellor Universiti Malaysia Sarawak
	Multimedia Presentation
	Conferment of Certificates
	Best Student Award
	Photo Session
	Memento Presentation
	Graduand's Speech
	Hi Tea
	Performance by Badan Budaya UNIMAS (BAYU)
5.00 pm	End of Ceremony



ARINA AMELIA BINTI KIPRAWI



**AZMIL BIN MUSTAFFA** 



**CHIENG TIONG TONG** 



HASBOLLAH BIN JUS



HAZRIN BIN HAMDAN



JERRY ANAK SERIDIN



LAI PANG YONG



MOHAMAD SYUKRI DEN



MOHAMMAD DIN ALHAPIS MOHD TAHIR



MOHD NORIZWAN BIN MOHD AMIN



MUHAMMAD HANIFF BIN RAHMAT ALI



MUHAMMAD SAMAWI BIN MALEK



NOORYASMIN BINTI MATLIN



**NURUL ASMIZA BINTI MAHMUD** 



**ROSNANI BINTI JULKIPLI** 



SHAFIRA BINTI HALIMI



SITI NURBAYA BINTI TAMIN



SOPHIAN BIN SHAMSUDIN



SUHAILI BIN SUYUT



SULEIMAN BIN ANNUAR



SYAFIQ ADZAREN BIN ABDUL RAHMAN



TRACY ELVINNA WILLIE



WAN NUR ASYIKIN BINTI WAN MOHAMMAD SUDIN



ZIA RAZIFF CHEE BIN FUDIN CHEE

# **AUTOGRAPH**





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