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The international tourists' perspective on Malaysia's Economic Transformation Programme (ETP)

Vikneswaran Nair^{a,*}, Lo May Chiun^b, Sanjit Singh^a

^a*School of Hospitality, Tourism and Culinary Arts, Taylor's University, No. 1, Jalan Taylor's, 47500 Subang Jaya, Selangor, Malaysia*

^b*Faculty of Economics and Business, Universiti Malaysia Sarawak, 94300, Kota Samarahan, Sarawak, Malaysia*

Abstract

The Economic Transformation Programme (ETP) is a strategic plan by the Malaysian Government to transform the tourism sector into a high-yield industry by 2020. It is vital to understand the perception of international tourists on the Government's initiatives in transforming the industry. Hence, this study aims to explore the international tourists' perception on transformation of the Malaysian tourism industry based on Malaysia's ETP. A practical insight of the characteristics of the Malaysian tourism industry development comparing to the neighbouring countries are provided. Survey data were gathered from a sample of 333 respondents. The findings revealed that affordable luxury, family fun, events, entertainment, spa, and sports, and also business tourism have positive impact on transforming the Malaysian tourism industry into high-yield. Thus, it is concluded that the direction of ETP is in line with the perception of the international tourists. ETP can drive the tourism sector to become a high-yield industry.

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1. Introduction

Tourism is not only becoming an increasingly important sector to the Malaysian economy, but it is also a major contributor to the world economy (Mohd Hanafiah & Mohd Harun, 2010). The total number of international tourist arrivals around the world is expected to reach in the region of 1.6 billion by 2020 (WTO, 2010). These International tourist arrivals around the world have been experiencing continuous growth from 25 million in 1950 to 1.087 million

* Corresponding author. Tel.: +6-035-629-5000; fax: +6-035-629-5522.

E-mail address: Vicky.Nair@taylors.edu.my